

# A Multi-Agent Conversational Bandit Approach to Online Evaluation and Selection of User-Aligned LLM Responses

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## 1. Introduction & Motivation

**Problem:** Optimizing LLM responses using offline prompt engineering is computationally intensive and often fails to accommodate diverse user response styles (e.g., humorous vs. formal).

**Challenges:**

- ▶ High-dimensional features of LLM responses.
- ▶ Large but finite sets of candidate responses.
- ▶ Need for adaptive alignment with personalized user preferences.
- ▶ Multi-device access (distributed agents).

**Our Solution (MACO): Multi-Agent Conversational Online Learning.**

- ▶ **Online Evaluation:** Selects optimal responses dynamically.
- ▶ **Conversational Bandit:** Agents query users on “Key Terms” (e.g., style preference) to speed up learning.
- ▶ **Collaboration:** The cloud server aggregates data to guide local agents.

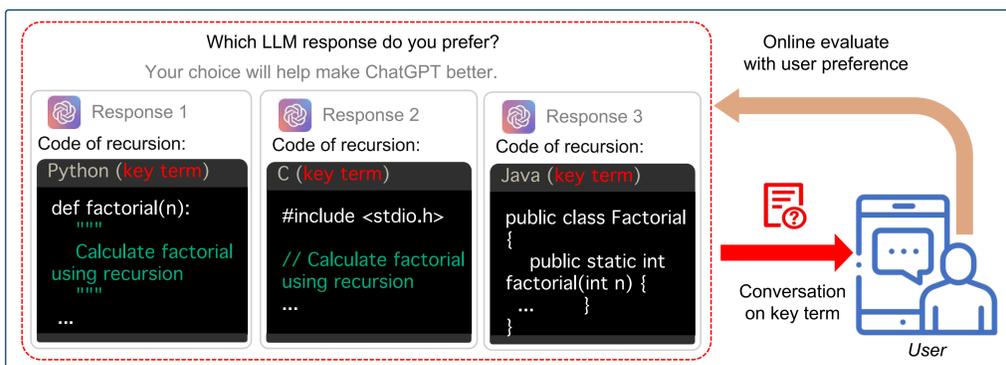


Figure: Example: online user feedback on coding style guides ChatGPT to refine recursive code outputs, improving user preference alignment.

## 2. System Model

We consider a distributed setting with  $M$  local agents and one Cloud Server.

- ▶ **Arms ( $\mathcal{A}_m$ ):** Finite set of LLM responses generated offline.
- ▶ **Reward:**  $r_{m,t} = \langle x_{a_{m,t}}, \theta_t^* \rangle + \eta_{m,t}$ , where  $\theta^*$  is the unknown user preference.
- ▶ **Key Terms ( $\mathcal{K}$ ):** Attributes (e.g., “Python Code”, “Casual Tone”) for queries.

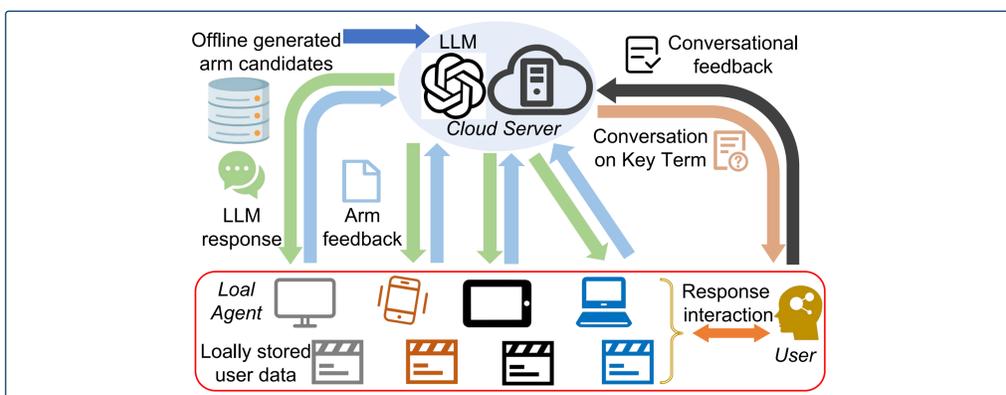


Figure: Local agents handle response selection; Server manages conversation flow via key terms.

## 3. MACO Algorithm Design

MACO consists of two synchronized components:

### 1. MACO-A (Local Agent):

- ▶ **Information Matrix:** Calculates  $M_m^p$  based on active arms.
- ▶ **Eigenvalue Check:** If variance in a direction is high (eigenvalue  $\lambda < h_p$ ), upload the eigenvector to the cloud.
- ▶ **Action:** Pulls arms and queries specific Key Terms sent by the server.
- ▶ **Elimination:** Removes sub-optimal arms based on the updated global preference estimate  $\hat{\theta}$ .

### 2. MACO-S (Cloud Server):

- ▶ **Aggregation:** Receives uploaded eigenvectors from agents.
- ▶ **Optimization:** Selects Key Terms ( $k \in \mathcal{K}$ ) that maximize information gain in under-explored directions.
- ▶ **Estimation:** Aggregates feedback matrices  $G$  and  $W$  to compute  $\hat{\theta} = G^{-1}W$ .

## 4. Theoretical Guarantees

MACO achieves near-optimal performance with adaptive communication.

### Theorem 1: Regret Bounds

**Upper Bound:** Cumulative regret is:  $R_M(T) \leq \mathcal{O}\left(\sqrt{dMT \log \frac{AM \log T}{\delta}}\right)$

**Lower Bound:** We prove a matching lower bound of  $\Omega(\sqrt{dMT})$ .

*Result: MACO is minimax optimal up to logarithmic factors.*

### Theorem 2: Communication Cost

The communication overhead scales as:  $\mathcal{O}(d^2 M \log T)$  Scales logarithmically with  $T$  and is independent of arm pool size  $A$ .

### Theorem 3: Conversation Frequency

Conversations are triggered adaptively based on information gain:

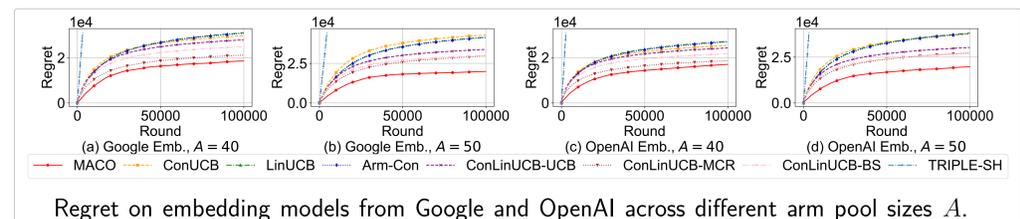
- ▶ If information is sufficient ( $\gamma \geq h_p$ ), zero conversations are initiated.
- ▶ Otherwise, frequency is bounded, avoiding unnecessary user interruptions.

## 5. Evaluation

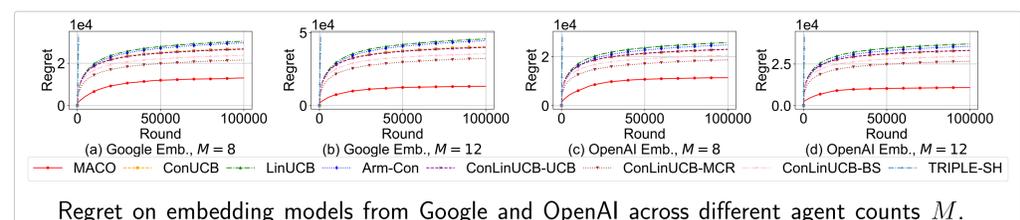
### Basic Setup:

- ▶ **Models:** Google Text Embeddings & OpenAI Embeddings.
- ▶ **Dataset:** StyleEval, Multilingual datasets + Llama-3 generated responses.
- ▶ **Baselines:** LinUCB, Arm-Con, ConUCB, TRIPLE-SH, ConLinUCB-UCB, ConLinUCB-BS, ConLinUCB-MCR.

### Evaluation 1. Regret Analysis: Robustness & Scalability



Regret on embedding models from Google and OpenAI across different arm pool sizes  $A$ .



Regret on embedding models from Google and OpenAI across different agent counts  $M$ .

### Evaluation 2. Efficiency & Real-world Performance

Table: Execution time and average reward on different settings ( $\pm$  standard deviation).

Setting	MACO (w/o G)		MACO (w/G)		ConLinUCB-BS	
	Time (s)	Reward	Time (s)	Reward	Time (s)	Reward
Setting (a)	2.576 $\pm$ 0.047	61.849 $\pm$ 0.558	9.766 $\pm$ 2.709	61.847 $\pm$ 0.565	18.124 $\pm$ 0.111	59.811 $\pm$ 0.610
Setting (b)	2.546 $\pm$ 0.039	61.605 $\pm$ 0.642	14.272 $\pm$ 7.107	61.591 $\pm$ 0.649	18.056 $\pm$ 0.065	59.663 $\pm$ 0.671
Setting (c)	2.576 $\pm$ 0.085	47.405 $\pm$ 0.977	6.369 $\pm$ 2.832	47.381 $\pm$ 1.002	17.926 $\pm$ 0.095	46.104 $\pm$ 0.962
Setting (d)	2.661 $\pm$ 0.056	41.770 $\pm$ 0.349	6.270 $\pm$ 2.013	41.858 $\pm$ 0.412	17.919 $\pm$ 0.072	40.720 $\pm$ 0.349

**Key Findings:** achieves the lowest regret on real-world datasets. By removing the expensive G-optimal design, MACO (w/o G) reduces execution time by  $\sim 7\times$  compared to baselines while maintaining equivalent reward performance.

## 6. Conclusion

- ▶ **Proposes** MACO, a multi-agent framework for online LLM response alignment.
- ▶ **Utilizes** an adaptive conversational mechanism to query preferences efficiently.
- ▶ **Proves** near-optimal regret bounds and reduced communication costs.
- ▶ **Demonstrates** superior performance on real-world datasets with Llama.

### References & Resources

